

# Day 3: M/M/1 Model: Analytical vs. Simulation

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2015.09.30

- 1 Introduction
- 2 FlexSim Objects Overview
- 3 M/M/1 Model
- 4 M/M/1: Analy. Solu.
- 5 M/M/1: Simulation
- 6 Analytical Vs. Empirical
- 7 M/M/2 model
- 8 HomeWork

# Introduction of FlexSim

- FlexSim is a **discrete event simulation software** developed by FlexSim Software Products, Inc.
- FlexSim 1.0 was released in February **2003**.
- The most recent of FlexSim release is **version 7**
- **FlexSim Health Care** was later developed for healthcare simulation.
- The FlexSim Software Products, Inc. headquarters is located in **Orem, Utah, U.S.A.**
- **Trial Version** "<http://www.flexsim.com/>" (Note: Less than 20 objects, Random seed not available)
- Education Use only: help; licence activation; licence service; use concurrent licenensing ; 140.114.53.5
- **What is discrete event simulation?**

# Flexsim Learning Platforms

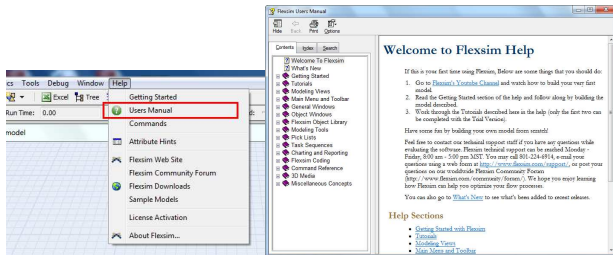
- Flexsim in USA

<http://www.flexsim.com/community/forum/index.php>

- Flexsim in Asia (簡體字)

<http://www.flexsim.asia/>

- FlexSim Users Manual in the toolbar



# FlexSim Discrete Objects - 1



- **Source:** create the flowitems
- **Queue:** store flowitems
- **Processor:** process flowitems
- **Sink:** destroy flowitems

# FlexSim Discrete Objects - 2



- **Combiner**: group multiple flowitems together
- **Separator**: separate a flowitem into multiple parts
- **MultiProcessor**: simulate the processing of flowitems in sequentially ordered operations
- **Conveyor**: move flowitems along a set path
- **MergeSort**: non-accumulating conveyor that allowsto have multiple input positions and multiple output positions along the conveyor
- **FlowNode**: move flowitems from one location to another with time being consumed

# FlexSim Discrete Objects - 3



- **Rack**: store flowitems as if they were in a warehouse rack
- **Reservoir**: store flowitems as if they were in a fluid reservoir or tank
- **Dispatcher**: control a group of transporters or operators
- **TaskExecuter**: the top level class for Operators, Transporters, ASRSvehicles, Cranes and other mobile resources
- **Operator**: can be called by objects to be utilized during setup, processing or repair time

# FlexSim Discrete Objects - 4



- **Transporter**: used mainly to carry flowitems from one object to another
- **Elevator**: a special type of transport that moves flowitems up and down
- **Robot**: a special transport that lifts flowitems from their starting locations and places them at their ending locations
- **Crane**: similar functionality to the transporter but with a modified graphic
- **ASRSvehicle**: a special type of transport specifically designed to work with racks
- **NetworkNode**: define a network of paths that transporters and operators follow

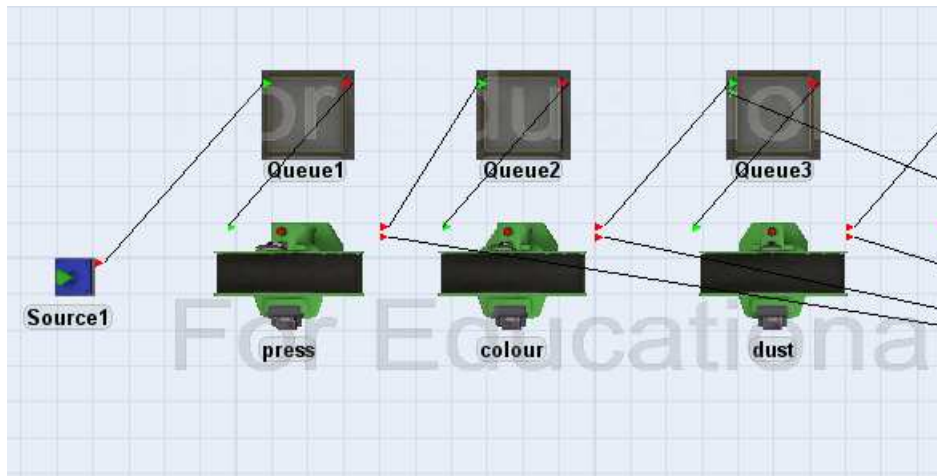


# FlexSim Discrete Objects - 5



- **TrafficControl**: control traffic in a given area of a travel network
- **VisualTool**: used to decorate the model space with props, scenery, text, and presentation slides in order to give the model a more realistic appearance
- **Recorder**: record and/or display information graphically
- **BasicTE**: a TaskExecutor that is meant for developers to create user libraries with
- **BasicFR**: a FixedResource that is designed to be customized into a user library object
- **BasicConveyor**: a conveyor that allows flowitems to move along the conveyor according to logic that is defined by the user

# Model: M/M/1



# Notations

- $\lambda, \mu$ : arrival rate, service rate
- $P_n$ :  $P(n$  customers in system)
- $L$ : Length (no. of people wait) in system
- $L_q$ : Length in queue
- $W$ : wait time in system
- $W_q$ : wait time in queue
- $\rho = \frac{\lambda}{\mu}$ ,
- Little's formula:  

$$E(L) = \lambda E(W)$$

$$E(L_q) = \lambda E(W_q)$$
- which one is random variable?

# M/M/1 Analytical Solution

$$P_o = 1 - \rho$$

$$P_n = \rho^n \cdot P_o$$

$$E(L) = \sum_{n=0}^{\infty} n \cdot P_n = \frac{\rho}{1 - \rho}$$

$$E(L_q) = E(L) - (1 - P_o)$$

$$E(W) = E(L)/\lambda$$

$$E(W_q) = E(L_q)/\lambda$$

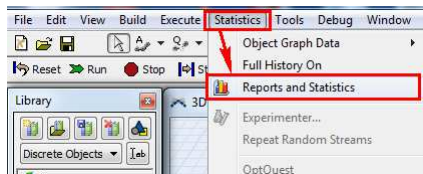
- Illustrate the meaning of the above notations

# Simulate M/M/1

- Open Flexsim 6
- Build new model
- Repeat Random Streams to guarantee Common Random Numbers

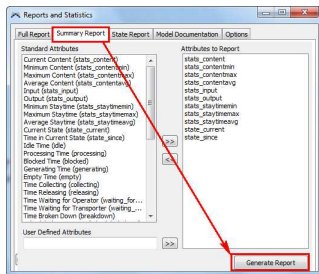
# 匯出數據統計表格 I

- 工具列 Statistics → Reports and Statistics



- 選擇 Summary Report 然後按下 Generate Report

## 匯出數據統計表格 II



- summary report 匯出為 Excel file 黃色區域分別為  $L_q$  and  $W_q$

## 匯出數據統計表格 III

	A	B	F	K
1	Flexsim Summary Report			
2	Time:	100000		
3				
4	Object	Class	stats_contentavg	stats_staytimeavg
5	Source1	Source	1	0
6	Queue2	Queue	1.394125	42.059366
7	Processor3	Processor	0.667082	20.128169
8	Sink4	Sink	0	0
9				



# M/M/1: Analytical Results

$\lambda$	$\mu$	$E(W)$	$E(L)$	$E(W_q)$	$E(L_q)$
2	3	1	2	$2/3 \sim 0.67$	$4/3 \sim 1.333$
1	2	1.00	1.00	0.50	0.50
0.1	2	0.53	0.05	0.03	0.00
0.5	2	0.67	0.33	0.17	0.08
0.5	1	2.00	1.00	1.00	0.50
2	3	1.00	2.00	0.67	1.33

Figure : M/M/1 analytical solution with different  $\lambda$  and  $\mu$ , unit: minutes

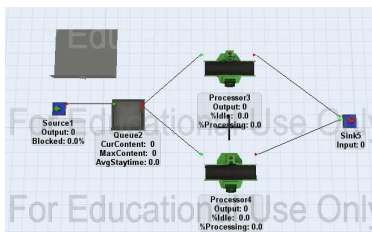
# M/M/1: Analytical and Simulation

M/M/1:  $\lambda = 2, \mu = 3$

	Analytic Results	Simulation Results
$E(L)$	2	$1.394 + 0.667 = 2.061$
$E(W)$	1	$\frac{42.059+20.128}{60} \approx 1.036$
$E(L_q)$	$\frac{4}{3} \approx 1.333$	1.394
$E(W_q)$	$\frac{2}{3} \approx 0.667$	$\frac{42.059}{60} \approx 0.701$

# Practice M/M/2 model

- Find the analytical solutions for M/M/2
- Create M/M/2 vis FlexSim



# HomeWork

- Use FlexSim to generate estimates of  $E(W)$ ,  $E(L)$ ,  $E(W_q)$ ,  $E(L_q)$  from Models below.
- Due: 3/17.
- Models
  - M/M/2
  - G/G/1 (G: general distribution)
  - G/G/2
- Discussion. Set up the parameters you like. Comparing simulation results with analytical results, if possible.